

# FREQUENTLY ASKED QUESTIONS



## 1 What is *Landscapes for Living*?

Landscapes for Living is an exciting new Outdoor Water Use Efficiency Program provided by Eastern Municipal Water District (EMWD) offering rebates and free installation of water saving equipment to help residential customers reduce outdoor water use. Residents can recover **up to 100%** of project costs and gain beautiful yards with low-maintenance water efficient landscaping. The program offers free step-by-step instructions, no-cost installation of water saving equipment, customer support and landscape design examples for inspiration and success.



## 2 Who is eligible to participate?

All EMWD residential customers with irrigated landscapes – areas in front and backyards currently being watered – are eligible to participate in Landscapes for Living.



## 3 What is the timeframe for the program?

Landscapes for Living will run from summer 2021 through June 2022.

## 4 Do I have to remove my grass to participate in the program?

No! We understand many homeowners like having grass in their yards. You can still participate in the program without removing your grass by installing water efficient equipment to help you save money and water!\*

## 5 How do I get started?

We recommend the following steps to get you started:

- 1) *Visit our website* [LandscapesforLiving.emwd.org](https://LandscapesforLiving.emwd.org) to review our wide selection of water efficient rebates, incentives and services offered through EMWD and Metropolitan Water District of Southern California. Choose one or all to create the right combination for your specific landscaping needs.
- 2) *Get inspired!* Browse beautiful landscape designs suited for your needs on the website.



\* In order for some customers to maintain their current water budgets, they may need to remove some grass from their yards. Contact EMWD for more information.

3) *Let us help or do it yourself.* EMWD is available to answer your questions! We have multiple professional landscape contractors who have completed training specific for this program listed on our website who can install equipment for you and remove any unused grass from your yard. If you're a do-it-yourselfer, we have helpful tips and tutorials and would love to see your before and after photos to help others! Check out the resources page on our website, [LandscapesforLiving.emwd.org](http://LandscapesforLiving.emwd.org) or contact us!

**6 What rebates and services are available?**

The following rebates and services are available to EMWD residential customers with irrigated landscapes (areas in front and backyards currently being watered). *Note: Additional terms and conditions apply.*



**DRIP IRRIGATION EQUIPMENT**

Save water and nutrients by allowing water to drip slowly to the roots of your plants! **FREE** direct installation provided by EMWD.



**WEATHER-BASED IRRIGATION CONTROLLERS**

Automatically adjust irrigation schedules based on your changing yard and weather conditions! Choose from **FREE** direct installation provided by EMWD, or apply for a \$145 rebate through Metropolitan Water District.



**TURF REPLACEMENT**

Earn up to **\$3 per square foot** of unused grass removed and replaced with new water efficient plants. Rebate limited to 5,000 square feet.



**LANDSCAPE EVALUATIONS**

EMWD is here to help you participate in Landscapes for Living and show you how to save water and money with **FREE** one-hour visits at your home! **Call 951-928-3777 ext. 3322 or email [LandscapesforLiving@emwd.org](mailto:LandscapesforLiving@emwd.org)** to request a landscape evaluation.

**7 How many rebates and services can I choose?**

Qualifying EMWD residential customers can choose between one or all rebates and services offered through the program.

**8 What costs are associated with participating in Landscapes for Living?**

Costs for participating in Landscapes for Living will vary depending on multiple factors, including what rebates you choose, what landscape design changes you wish to make, the size of your yard, etc. EMWD professionals are available and ready to help you determine costs before you make a decision.

There are NO upfront costs for residential customers who request direct installation of **Weather-Based Irrigation Controllers** and **Drip Irrigation Equipment** through EMWD. Customers who participate in the **Turf Replacement** rebates through Metropolitan Water District will be responsible for all contractor labor – if you hire a contractor – and costs for materials upfront. Customers can receive a rebate of up to \$3 per square foot of unused grass replaced for all qualifying areas up to 5,000 square feet.



### 9 How do I qualify for the services and rebates?

All EMWD residential customers with irrigated landscapes — areas in front and backyards currently being watered — are eligible to receive services and rebates. Customers who receive **Turf Replacement** rebates are required to meet the eligibility requirements provided by Metropolitan Water District outlined on its website [socialwatersmart.com](http://socialwatersmart.com).

### 10 What is the process for requesting services or claiming a rebate?

Direct installation and landscape evaluations are provided by EMWD and Metropolitan Water District processes water saving rebates.

EMWD offers FREE direct installation of **Weather-Based Irrigation Controllers** and **Drip Irrigation Equipment**. Customers who want to request these services should follow these steps:

1

Select the service(s) you want on the Landscapes for Living website.

2

EMWD will email you to schedule a FREE visit at your home with an EMWD landscape professional. During the visit, the representative will help you determine eligibility requirements for the direct installation services, explain next steps in completing the process and answer any questions you may have. The representative can also advise on ways you might be able to save additional water and money.

3

Once your direct installation application has been approved, you will have 45 days to complete the project. The equipment will be installed by an EMWD landscape professional at a time that is convenient for you at no cost.

Metropolitan Water District offers a **Weather-Based Irrigation Controller** rebate and a **Turf Replacement** rebate that allow customers to manage replacement and installation without the help of a landscape professional – or their own landscaper – if they choose. Customers who select this option will need to follow instructions on Metropolitan Water District’s website [socalwatersmart.com](http://socalwatersmart.com).



### 11 Are there specific qualifying brands and models for the rebate products?

Yes. You can find qualifying [brands](#) and [models](#) for the rebate products on Metropolitan Water District’s website [socalwatersmart.com](http://socalwatersmart.com).

EMWD encourages customers to use **Weather-Based Irrigation Controllers** with wired or wireless flow sensors (WFS) that allow residents to shut off the system if there is a break or leak. WFS monitor flow sensors instantly notify the controller in case of a broken pipe or leak, prompting the system to shut down.

If customers choose EMWD’s free direct installation services for **Weather-Based Irrigation Controllers**, customers will be provided two brand/model choices for consideration.



### 12 I already have a landscape contractor. Do I need to use one of the contractors listed on the program site?

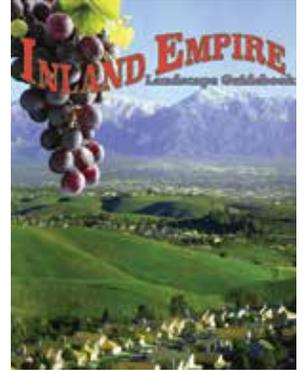
If you apply for EMWD’s **Weather-Based Irrigation Controllers** and **Drip Irrigation Equipment**, you will be required to have an EMWD landscape professional install the equipment – at no cost.

Outside of EMWD equipment installation, you will be able to use your landscaper for any additional improvements you decide to make.



**13 I want to renovate my yard to be more water efficient, but I do not want to use a landscape contractor. Are there resources available to assist me?**

Yes! We have helpful tutorials, videos and a variety of beautiful landscape design examples on our website. You can also check out the [Inland Empire Landscape Guidebook](#) which is the official guide for Landscapes for Living. It provides more than 100 water-wise plants, landscape design and gardening how-to tips, nurseries and other resources for residents of the Inland Empire. You can read and download the guidebook at [LandscapesforLiving.emwd.org](http://LandscapesforLiving.emwd.org).



**14 Who can I contact with more questions about the *Landscapes for Living* program?**

EMWD’s knowledgeable and friendly staff are available by phone or email Monday – Friday to answer questions! Contact us at [951-928-3777 ext. 3322](tel:951-928-3777) or [LandscapesforLiving@emwd.org](mailto:LandscapesforLiving@emwd.org).



**Kids, Pets, Fun and Friendly**



**Low and Easy Maintenance**



**Modern Desert**



**Family Gathering**



**Mediterranean Low Maintenance**